

# RETURNS MUST BE SENT TO:

Canadian Returns: 56957 Hwy 3 West, Tillsonburg, ON, N4G 4G8 Canada  
American Returns: 14311 Ewing Ave S, Burnsville, MN 55306, USA

Returns must be made in 30 days.



Flat Freight Rate for Returns: \$315 USD/CAD

# RMA Request Form

RMA # \_\_\_\_\_

**This policy applies only to standard, current model year products that are undamaged and still in packaging. 15% restocking fee for Fast Lane products. Any other products will incur a 30% restocking fee. Custom products are non-refundable. Return shipping to be arranged and paid by customer.** We do not accept any returns after 4 months from the date of delivery. RMA's must be approved by Legend. All restocking fees are conditional on product(s) being returned in the same conditioned and (when possible) the same packaging that it was received.

Date:		Customer First & Last Name:	
Company Name:		Address:	
City:	State:	ZIP/Postal Code:	
Email:		Phone:	

### RMA TYPE (Check One)

RETURN FOR CREDIT	REPLACEMENT NEEDED
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#### Return Reason Codes:

A - Excess Stock (for credit)

B - Product Exchange

C - Defective

D - Overshipment

E - Wrong Product Shipped

F - Wrong Product Ordered

H - Repair/Inspect and Return

I - Program Returns

### ITEMS TO BE RETURNED: (please provide as much detail as possible)

Legend Part #	Qty	Sales Order #	Reason Code

Comments:

Once your request is approved, an RMA Number will be issued to you which MUST be referenced on your waybill. To assist with a timely credit and to avoid a lost return, please ensure the RMA Form is included with your return shipment. Return items may be subjected to our return policy and additional restocking fees or handling charges may apply. Note that we do not do residential pickups. If a returned product is received damaged, no credit will be issued. To help prevent this, please provide an image of the shipment prior to return so any damage in transit can be addressed directly with the carries. If Legend is picking up, please provide pallet dimensions and weight below:

Pallet Dimensions	Pallet Weight

FOR OFFICE USE ONLY	Exchange for Order #	Approved by	Restock Fee?